

# Managing your finances

# Coronavirus update

## Here to support you

### Your banks remain open to serve you



But waiting times might be higher in branches or by telephone



Ask yourself – do I need to speak to my bank today?



Consider: Can I do this through mobile or online banking?



Review: Is the answer already on my bank's website?

### If you're a personal banking customer needing help



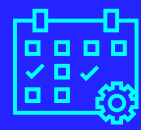
Explore Government of Jersey help available



Talk to your bank to explain your situation



They will explore options with you



Capital or payment holidays are available

### Please remain vigilant and alert to scams



**STOP!** Think carefully before parting with money or information



**CHALLENGE!** Could it be fake? It's ok to refuse or ignore requests



**PROTECT!** Call your bank asap if you think you've fallen for a scam



**REPORT!** Advise Action Fraud of the details of the scam

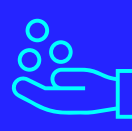
### If you're a business needing help



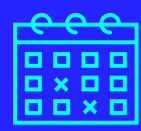
Explore Government support packages



Engage with Jersey Business for support



Talk to your bank to discuss funding options



Capital or payment holidays are available

For further information on Government support available for businesses please [click here](#). For helpful tools and support visit [www.jerseybusiness.je](http://www.jerseybusiness.je)